

## Focused on Your Results



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-John Colangeli, CEO,  
Lutherwood

Lutherwood is a local not-for-profit that provides children’s mental health, employment and housing programs as well as seniors’ retirement services to more than 16,000 people annually. The 39 year old organization attributes its success to focusing clients on getting results. “When children and families need help with mental illness, finding a job, finding adequate housing or getting counselling, achieving results is critical,” says John Colangeli, CEO of Lutherwood. “To get those results for our steadily expanding community, we recently launched several new programs and partnered with like-minded companies that can help us achieve our goals. We chose Second Foundation because they work closely with our Information Technology and Finance teams and are focused on getting the best results from our systems within our limited budget.”

“Our rapid growth created pressures on our network and accounting systems,” recalls Kelly Enair, Director of Finance and Administration at Lutherwood. “With many funders each demanding different reporting requirements for our 30 different community programs, the tracking and information flow demands are very complex. In addition, we needed to integrate a point of sale system, an e-mailer module and an electronic fund transfer module into our environment. We needed a responsive and reliable customer service partner.”

Second Foundation went on site, fixed several issues, set up the tables needed for integration, got the accounting system running smoothly and established remote access so future challenges are resolved quickly. “The staff at Lutherwood work closely with people in our community to help them strengthen their lives and achieve their goals,” says David Popowich, President of Second Foundation. “Our consultants work closely with our clients to help them strengthen their systems and achieve their goals.”

When you need help with your financial management systems, business intelligence, reporting solutions, and constantly evolving business needs, call Second Foundation.



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